**The title should explain the main content with not more than 12 words**

# Abstract

**Purpose** – explain what you want to achieve with the paper. Each subsection of the abstract should not exceed 120 words. The length of the extended abstract should be between 500 and 700 words.

**Design/methodology/approach** – list the most important methodologies. Since some conference papers do not deliver full results, but propose future results, authors can provide these

**Findings** *–* what are the main conclusions (may be hypothesis).

**Originality/value** – elaborate the points where the research is beyond the state of the art.

**Research/ Practical/ Social/ Environment implications -** state the impact, the paper will provide for researchers, members of professional community, individuals, society and environment.

**Research limitations** - comments on the methodology and findings limitations.

# Keywords:

Authors should provide up to six appropriate, short, searchable, and potentially standard keywords that encapsulate the principal topics of the paper (see: [How to... ensure your article is highly downloaded](http://emeraldgrouppublishing.com/authors/guides/promote/optimize1.htm)).

In the first step of the submission, please submit only the **abstract and Keywords (up to this point).** The instructions below apply for the second part of the submission (full congress paper).

# Introduction

Paper should not exceed 3000 words in length (expected are 5-6 pages) with references and appendixes. Please allow 280 words for each figure or table.

Paper should investigate the current state of the art in the research area and provide clear proposal of going beyond that.

Authors should avoid the use of personal pronouns within the structured abstract and body of the paper (e.g. "this paper investigates..." is correct, "I investigate..." is incorrect).

# Background

We are standing on the shoulders of the giants. This is the place to reference relevant previous achievements that enabled the authors to develop their research.

## References

References should in short elaborate on the published results, providing the reader to follow-up the resources, needed to comprehend the authors argumentations. Please use APA 6th referencing style (APA, 2019). The use of referencing tool is preferred (MS Word menu: References/Insert citation, EndNote etc.).

## Auto-citations

Authors should provide no more than one or two references to their previous publications if they relate to the proposed research results. Authors should clarify the state of the art of their previous research, and define the value-added in the proposed paper, relating to their previously published research results.

# Methodology

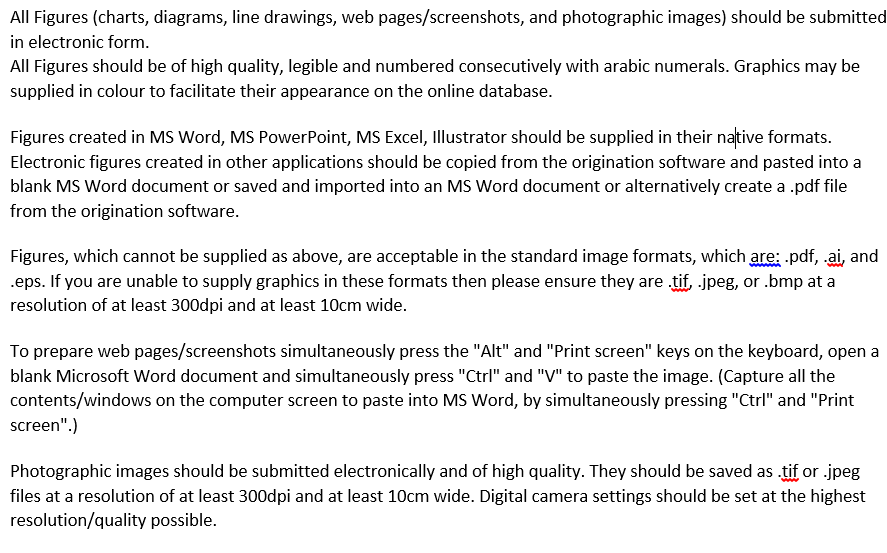
Authors should select an appropriate research methodology. Although, we understand, that to guide us a step closer to a holistic solution of a complex problem and to investigate the implication to all parties, a systems thinking related methodologies should be applied.

## Headings

Headings are to be concise, with a clear indication of the distinction between the hierarchy of headings. The preferred format is for **first level headings** to be presented in bold format and subsequent *sub-headings* to be presented in italic. The names of the paragraphs in the template are only suggestions. Authors should name paragraphs according to the contents.

## Figures

Figure 1: Figures in text



Source: (WOSC2020, 2019)

* 1. *Abbreviations*

Each abbreviation is to be explained at its first use. An example: The Viable System Model (VSM) is a model of the organisational structure of any system capable of maintaining a separate existence (Beer, 1972).

* 1. *Notes*

Notes should be used only if absolutely necessary and must be identified in the text by consecutive numbers, enclosed in square brackets and listed at the end of the paper.

* 1. *Language*

Papers are to be written in English, proofread by a native English speaker.

# Summary

Among others, paper should consider the impact of the proposed solution to the system; it addresses (players, relations, processes etc.).

# References

APA. (2019). Write With Clarity, Precision, and Inclusion. Retrieved 2019 from https://apastyle.apa.org/

Beer, S. (1972). *Brain of the Firm*. London: Penguin press.

WOSC2020. (2019). Guide for authors. Retrieved 2019 from https://www.wosc2020.org/GuideForAuthors